## Kedron Kitchen Ordering and Refund Policy

- All Kedron Kitchen orders are to be placed online, via <u>https://tuckshop.schoolshoponline.net.au/kedronss/index.aspx</u>.
  School staff and Kedron Kitchen Volunteers will not accept any direct orders or cash orders either in advance or on the day of service. Items can be cancelled online before the ordering deadline via the 'Manage Orders' tab.
- Kedron Kitchen is unable to accept orders after the cut-off period.
- In the event of a student absence on the day of service, parents are to contact the Kedron Kitchen Convenor via email <u>kedronkitchenconvenor@gmail.com</u> at their soonest convenience to arrange collection of your order that day.
- Kedron Kitchen will not keep orders past close of school day due to food health and safety regulations.
- If the order is not collected, parents forfeit their order and monies paid.
- If you have any concerns or enquiries, please contact the Kedron Kitchen Liaison, via <u>kedronkitchenconvenor@gmail.com</u>

By using the Kedron Kitchen services you are agreeing to this policy, which has been endorsed by the P&C.